



# FRIEDRICH

## FRIEDRICH GO

### WiFi Setup Guide

### FA Pro/Premier

#### Let's Get Started!

1. Check for a **2.4 Ghz** connection and make sure the device is connected to that network.

2. Download the **Friedrich Go** App on your smartphone.

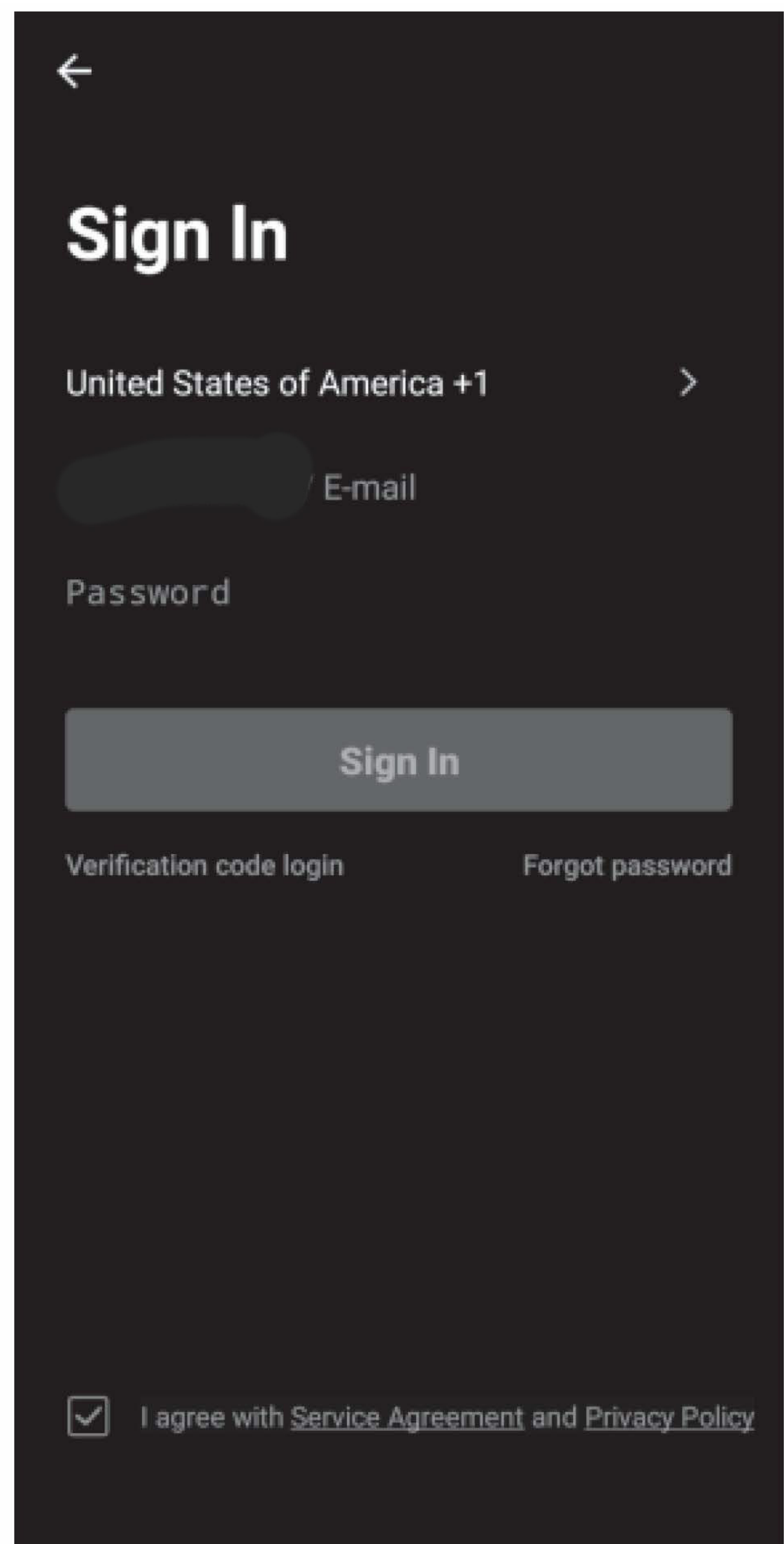
3. **SIGN UP YOUR USER ACCOUNT**

Once you download the App, you will need to create an account. Click the **Sign up** button to begin the registration process.

You can register with your email address.

# SIGN IN TO YOUR USER ACCOUNT

Once you have created an account, click the **Sign In** button to sign in to your account using the email that was used for registration. You can update your home name and select the rooms.

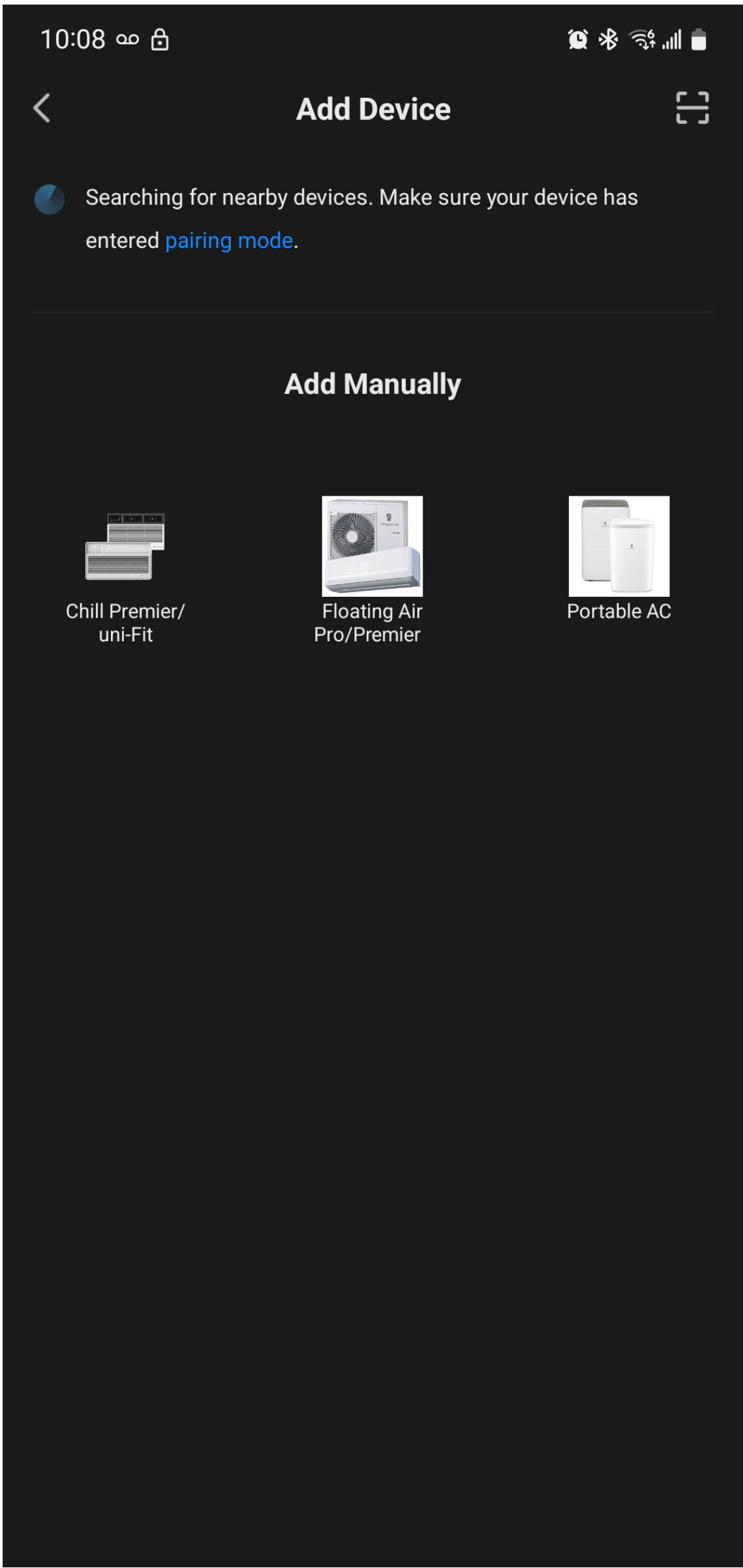
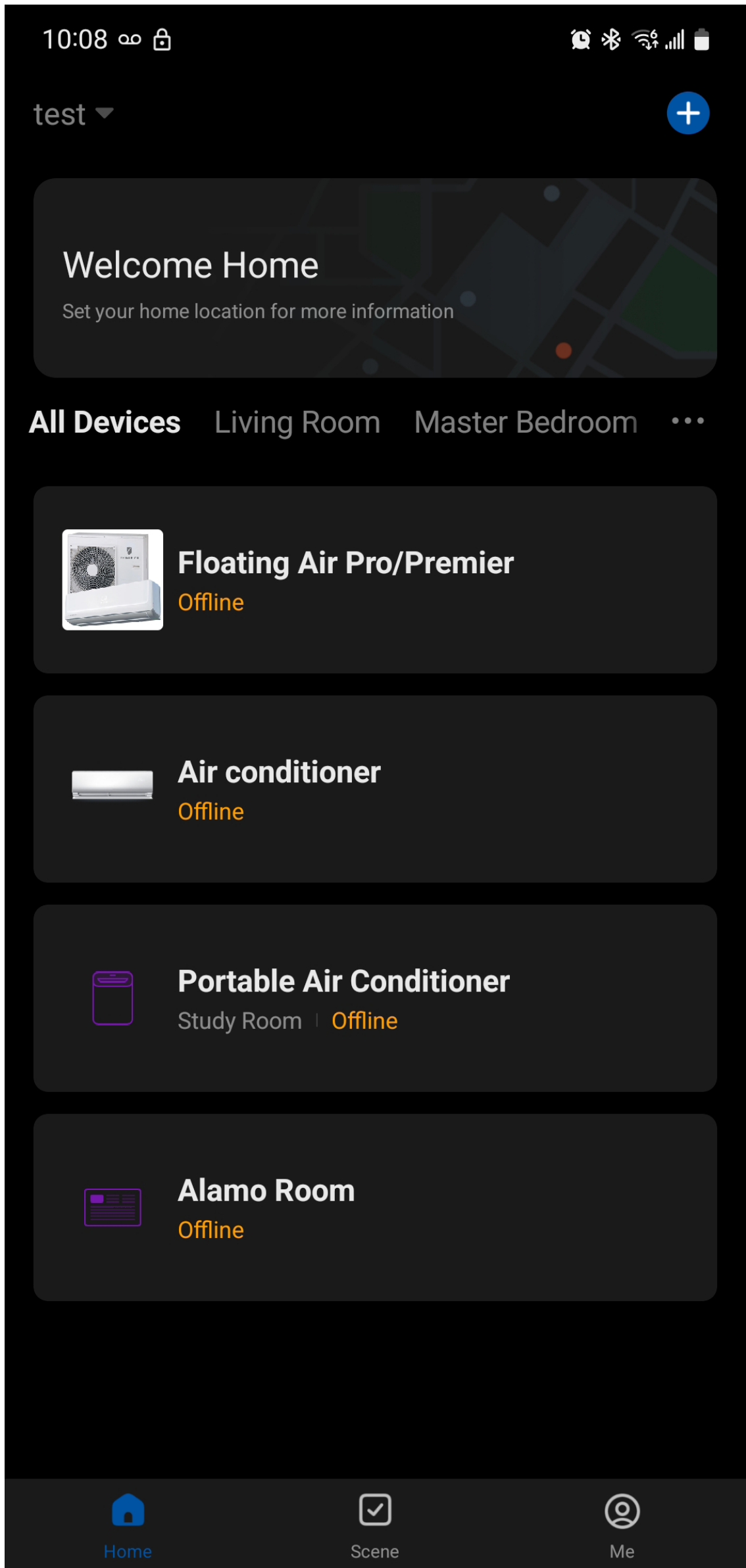
A screenshot of the 'Sign In' screen in a mobile application. At the top left is a back arrow. The title 'Sign In' is centered at the top. Below it, there's a field for 'United States of America +1' with a right arrow. Underneath is an 'E-mail' input field with a greyed-out placeholder. Below that is a 'Password' input field. A large 'Sign In' button is centered. At the bottom of the button area are two links: 'Verification code login' and 'Forgot password'. At the very bottom, there is a checked checkbox followed by the text 'I agree with [Service Agreement](#) and [Privacy Policy](#)'.

Follow these below steps to retrieve a forgotten password:

1. Press the **Forgot password** button to replace.
2. Type in the registered email address and press the **Next** button to continue.
3. You will receive a verification code to continue. Type in the code received and set a new password. Press **Confirm** to finish.

Follow the directions below to add an AC to your FriedrichGo account. This will allow you to control your units from your mobile app:

1. Press the + and click the **Floating Air Pro/Premier** to connect to.



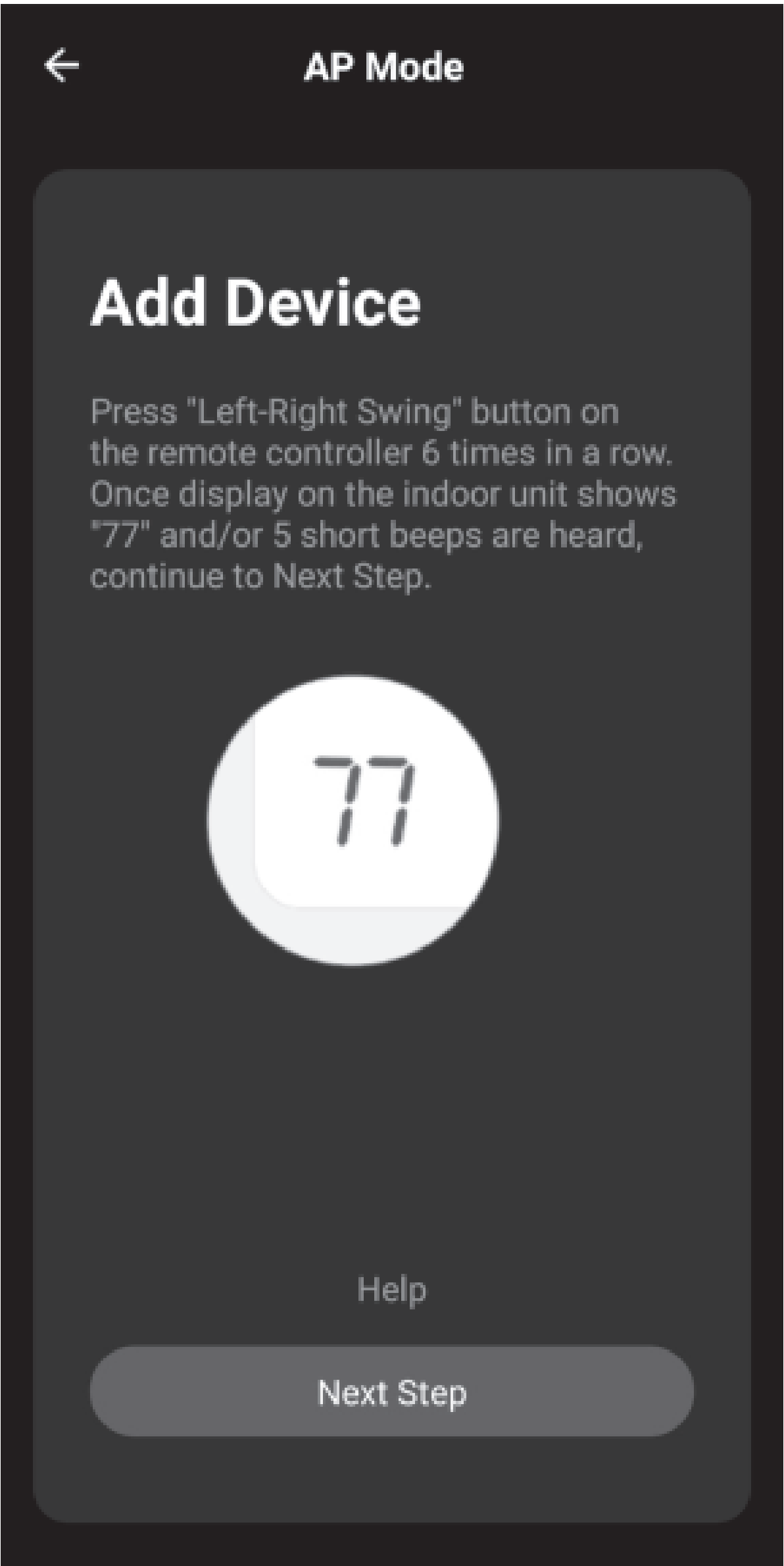
Connecting your AC to a wireless network can be completed using AP (Access Point) Mode. (Reminder-The FriedrichGo App only works on **2.4 GHZ networks**)

Setup Modes:  
1. Select the Wi-Fi network you are trying to connect and type in the **password** and press **Confirm** to continue.



2. **77** should show on the page as illustrated.

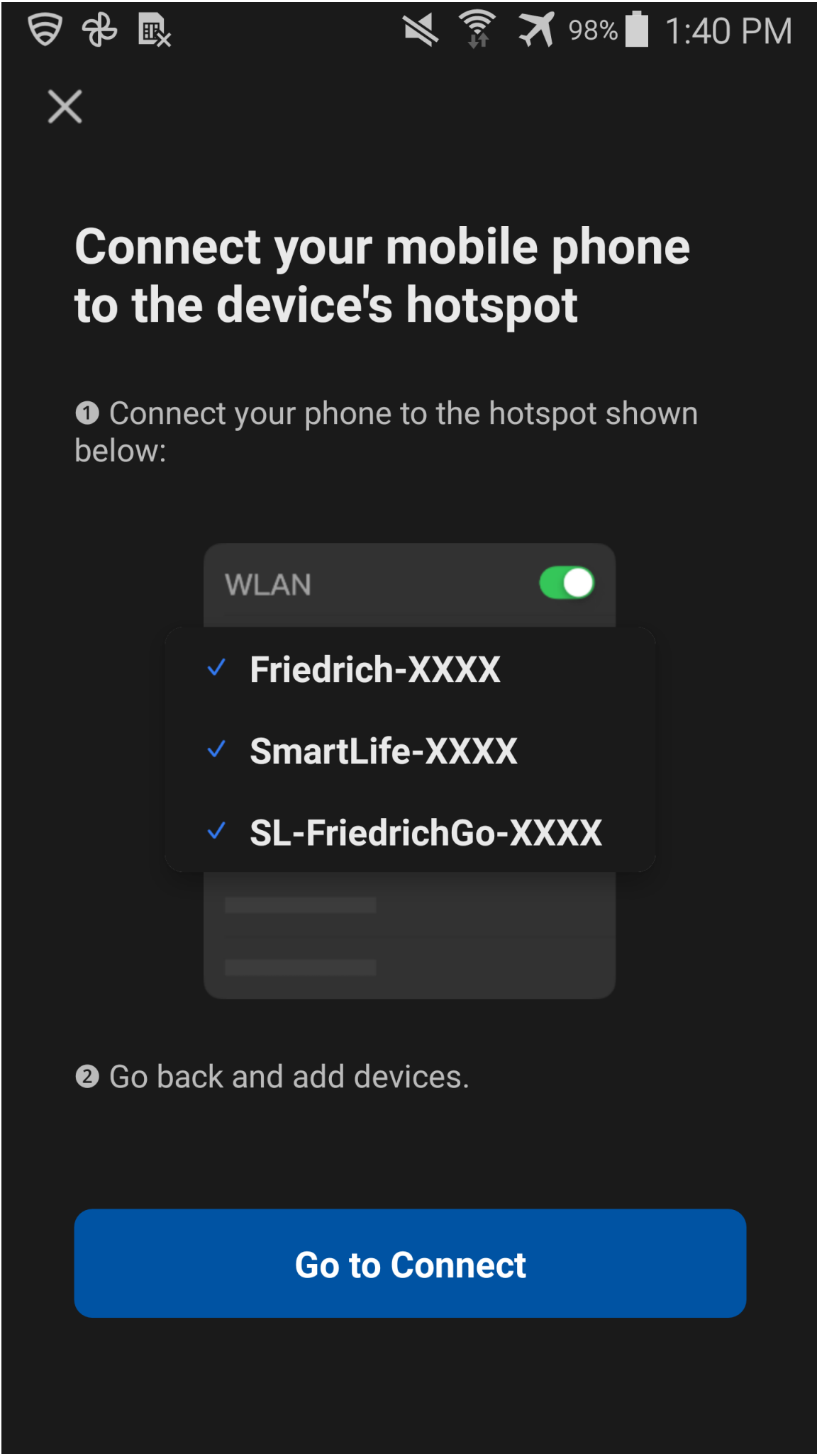
3. Press Left-Right Swing on the remote controller 6 times in a row. Once display on the indoor unit shows **77** and/or 5 short beeps are heard, continue to Next Step.



4. Open your mobile device settings to get to Wi-Fi connections.

5. **Friedrich-xxxx**, **Smartlife-XXXX**, or **SL-FriedrichGo-XXXX** should show as an available network connection option.

6. Connect to the **Friedrich-xxxx** network.





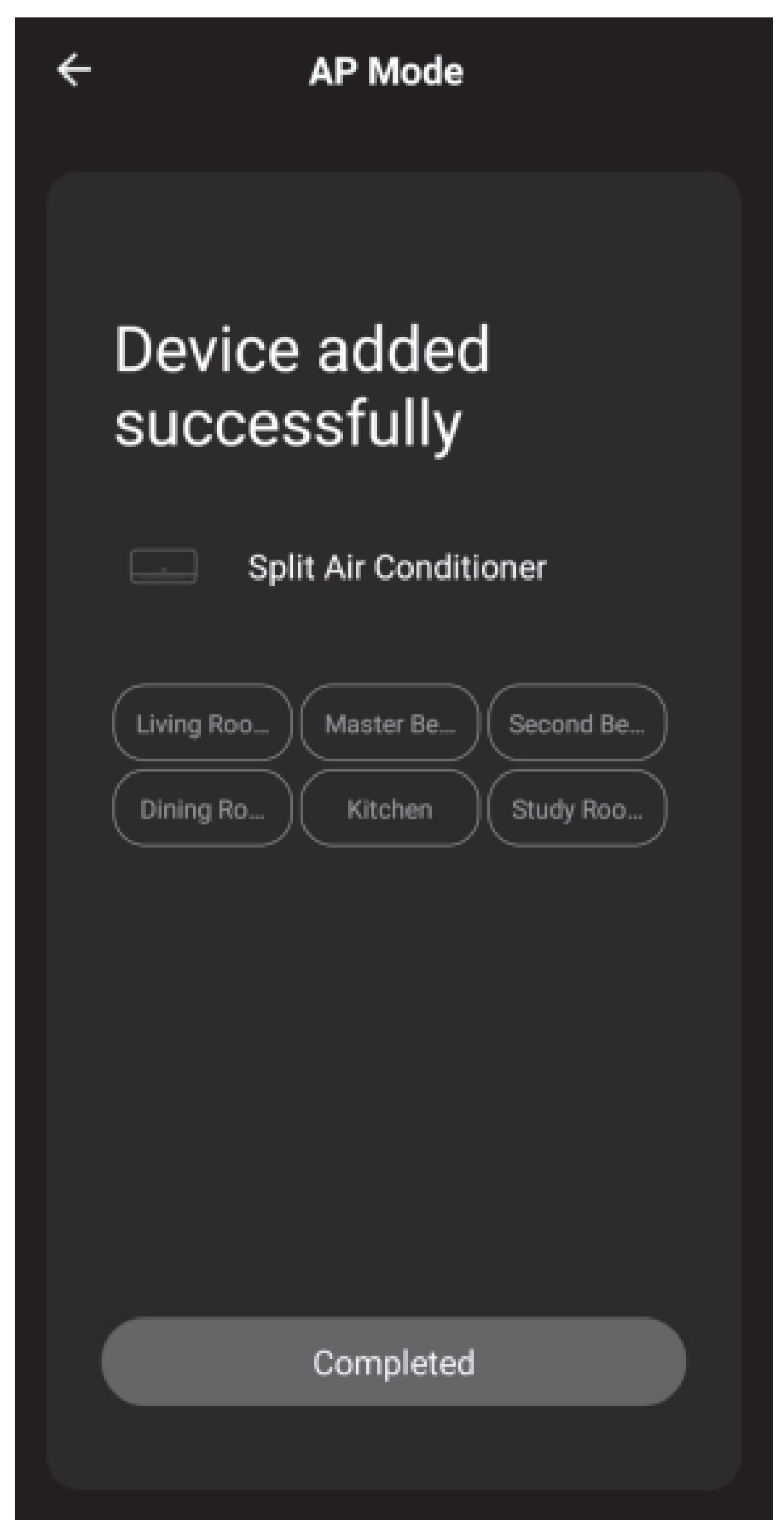
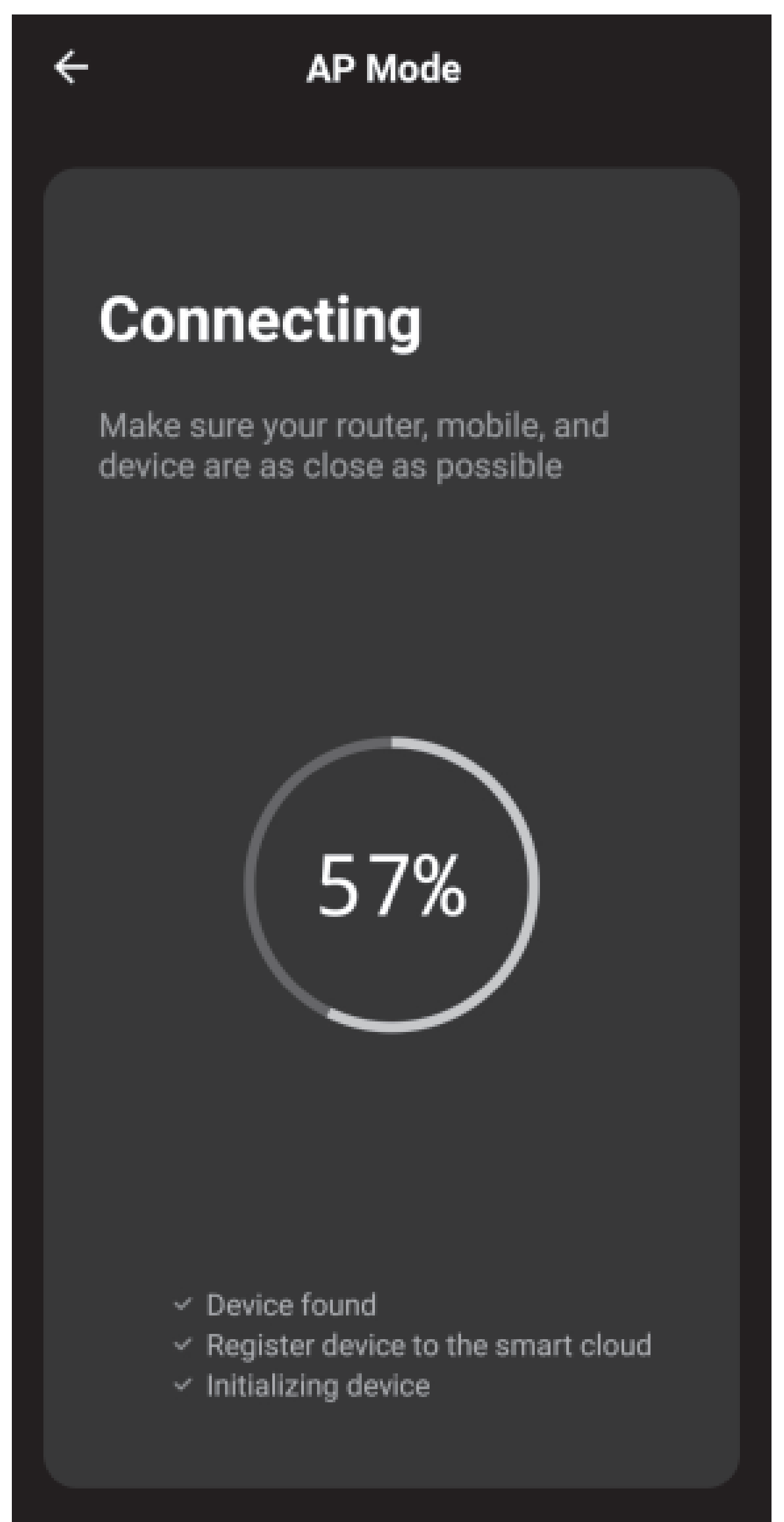
7. After connecting to **Friedrich -xxxx** network using the AC unit's Wi-Fi adapter, return to the Friedrich Go App to resume setup.

8. The AC unit will automatically begin installing/syncing on the mobile device.

9. When the connection is complete the FriedrichGo App on your mobile device will show the unit as connected with a check mark as illustrated.

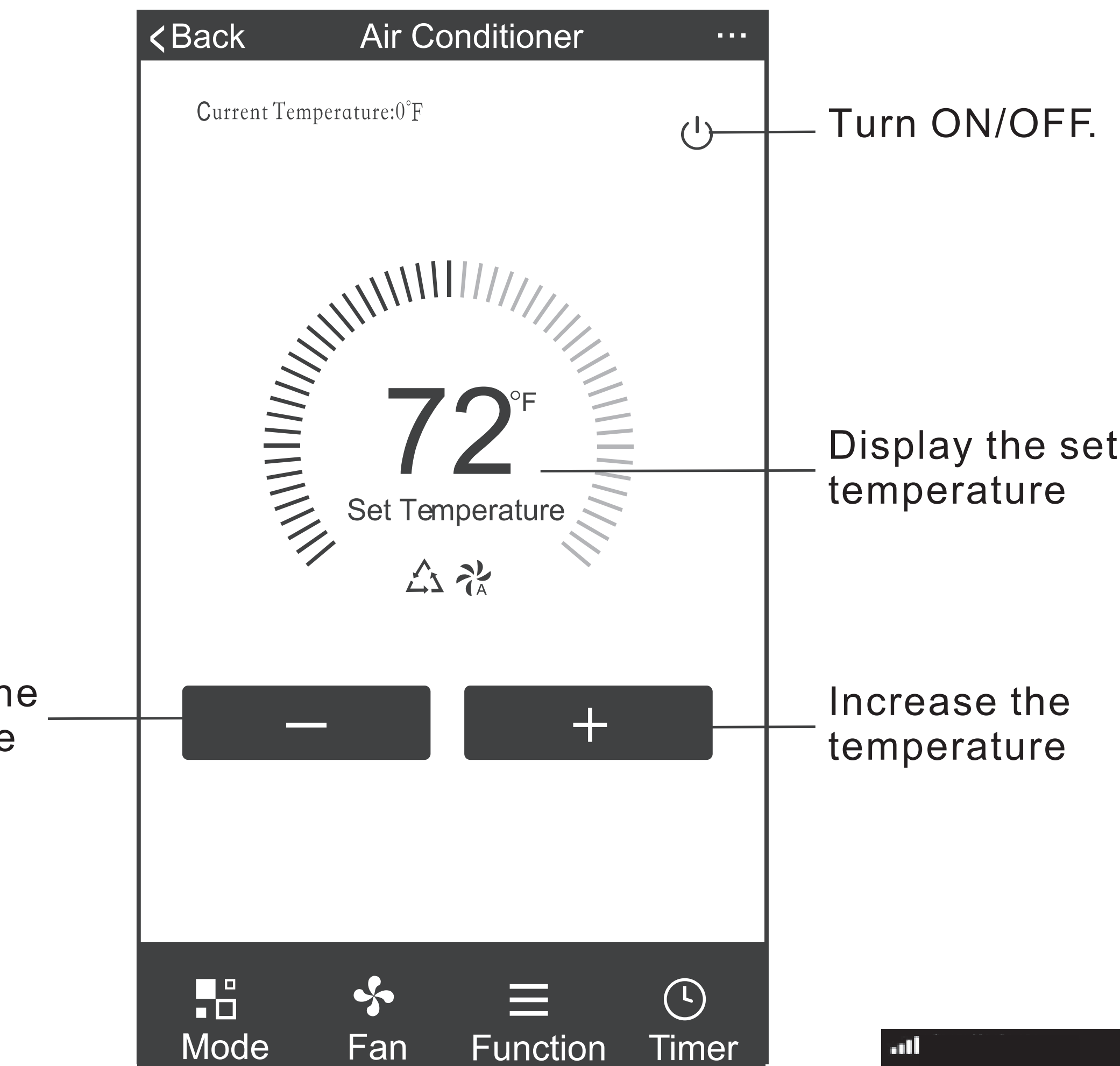
10. If the setup connection fails, the App will display a warning. Press **Got it** to try the connection again or **View help**.

11. Once connected, you are ready to begin controlling your AC unit from your mobile device.



# AIR CONDITIONER CONTROL

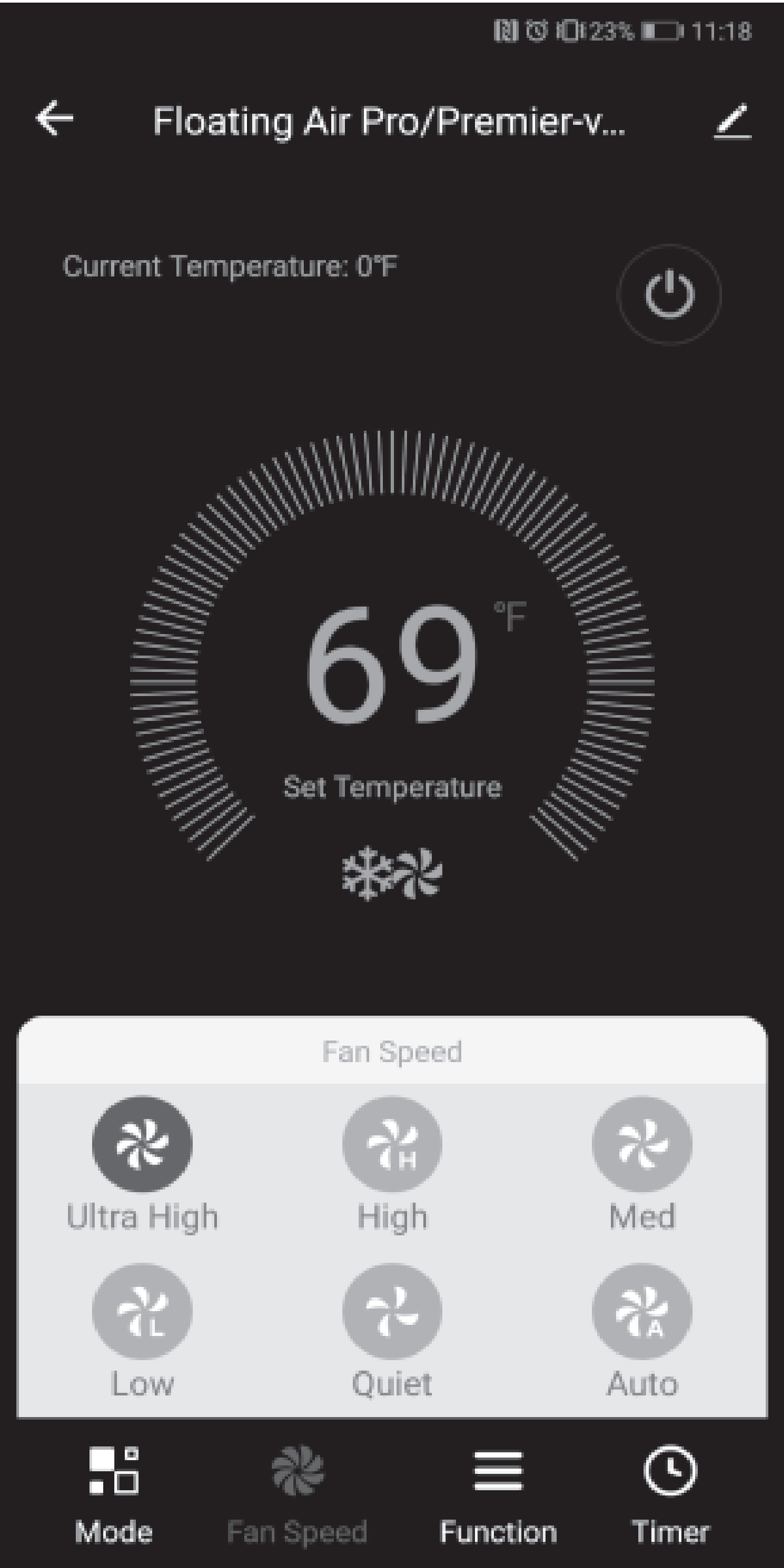
1. Tapping the Air Conditioners name to enter the control mode. Tapping the ON/OFF button for power and then control your Air Conditioner remotely.



2. Adjusting settings for operation mode, Fan, Dry, Heat or Cool. Tap the Mode button and choose the mode.



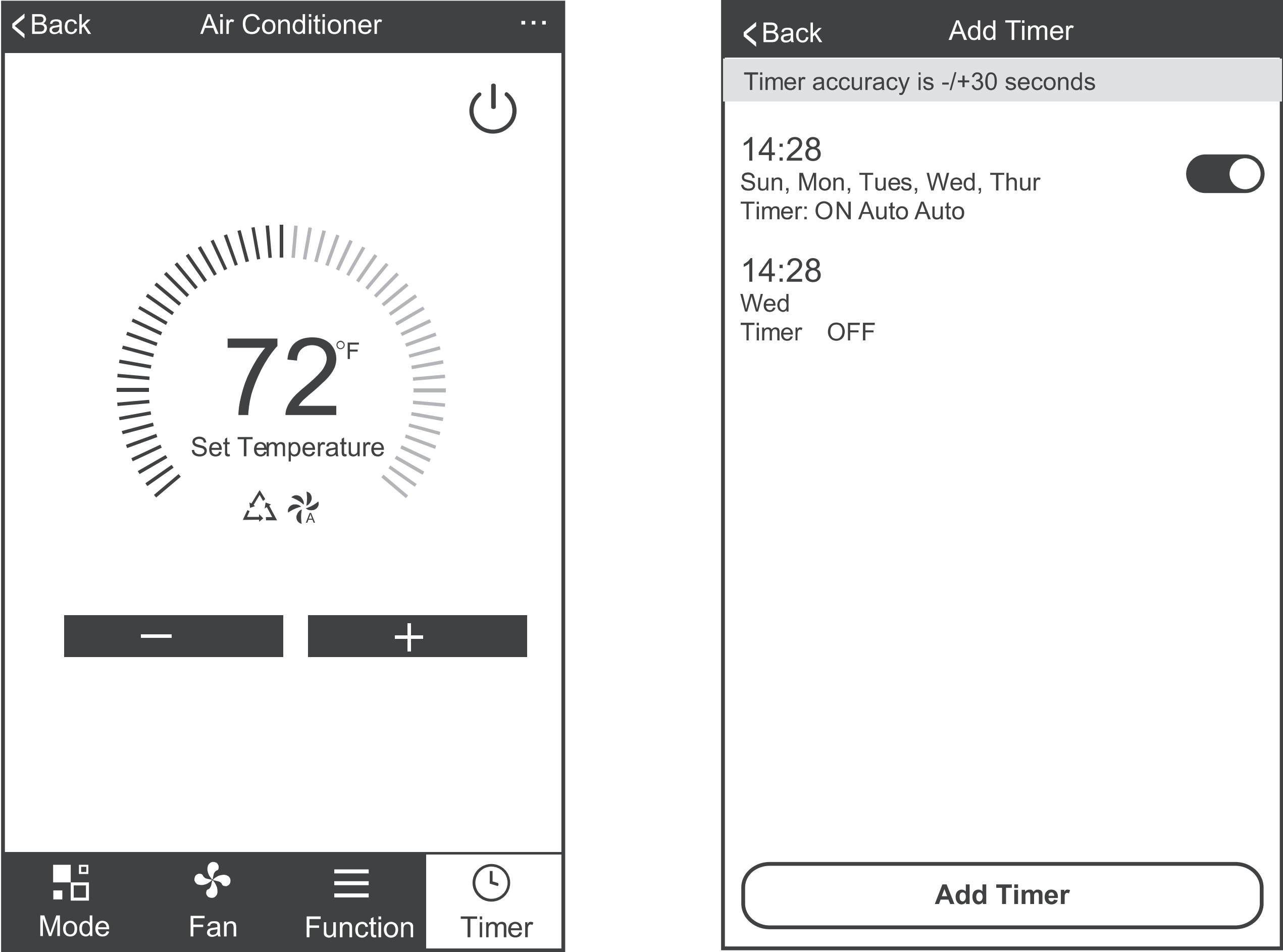
3. For Fan mode, press the **Fan button** and choose the speed: Quiet, Low, Med, High, Ultra High or Auto.



4. Unit Modes, select **Functions**. This will open the modes selections.



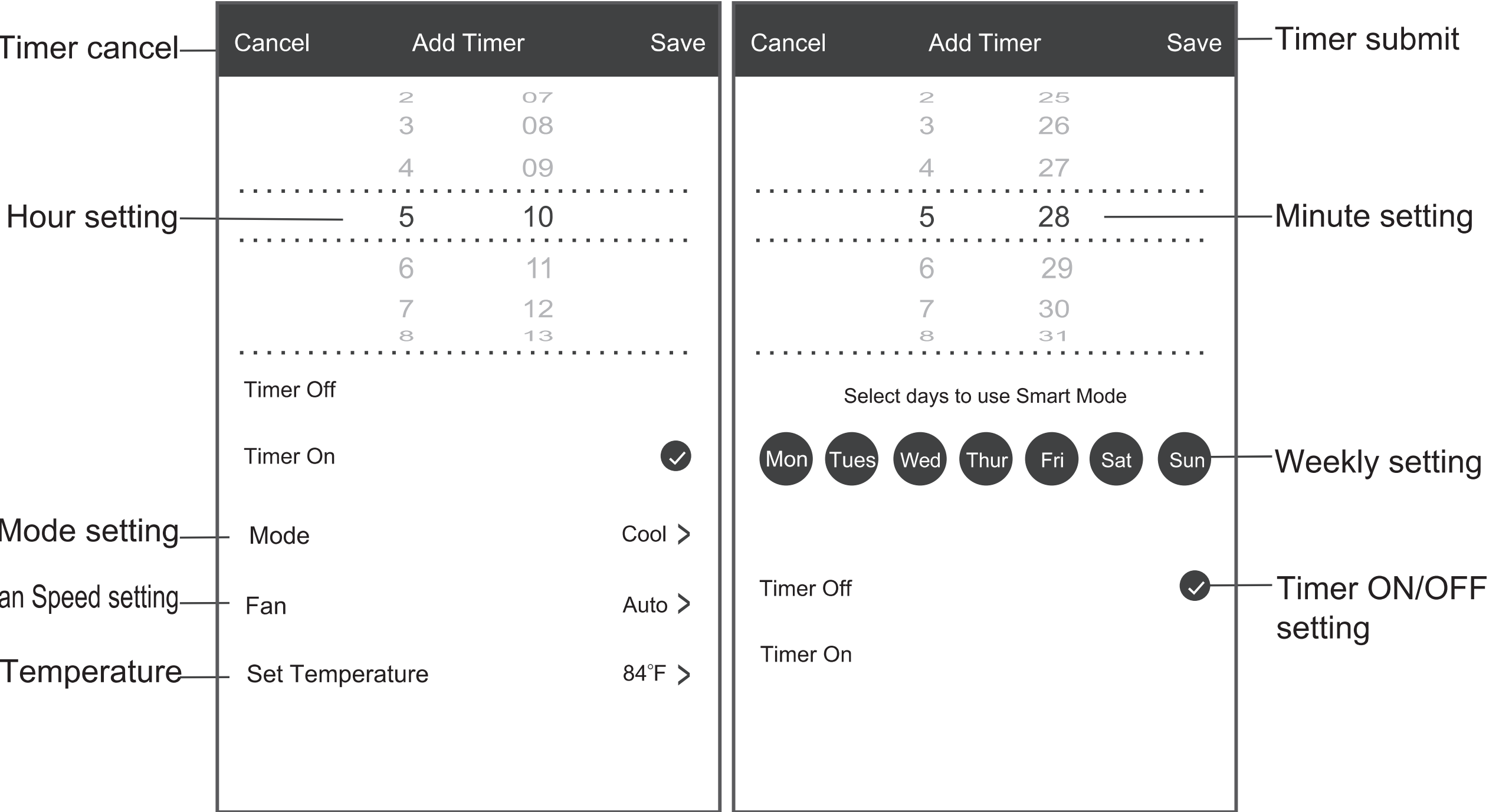
5. To set the Time Function: Tap **Timer**, the App will enter the timer setting screen. Display will show the



schedules that were previously set. You can press to edit or add new timers.(Note: Timer is 24hr clock).

6. Click **ON** or **OFF** button to set Timer ON or Timer OFF.

You can set the: Hour, Minute, Operate Mode, Operate Fan Speed. You can



also set a weekly timer. After you're

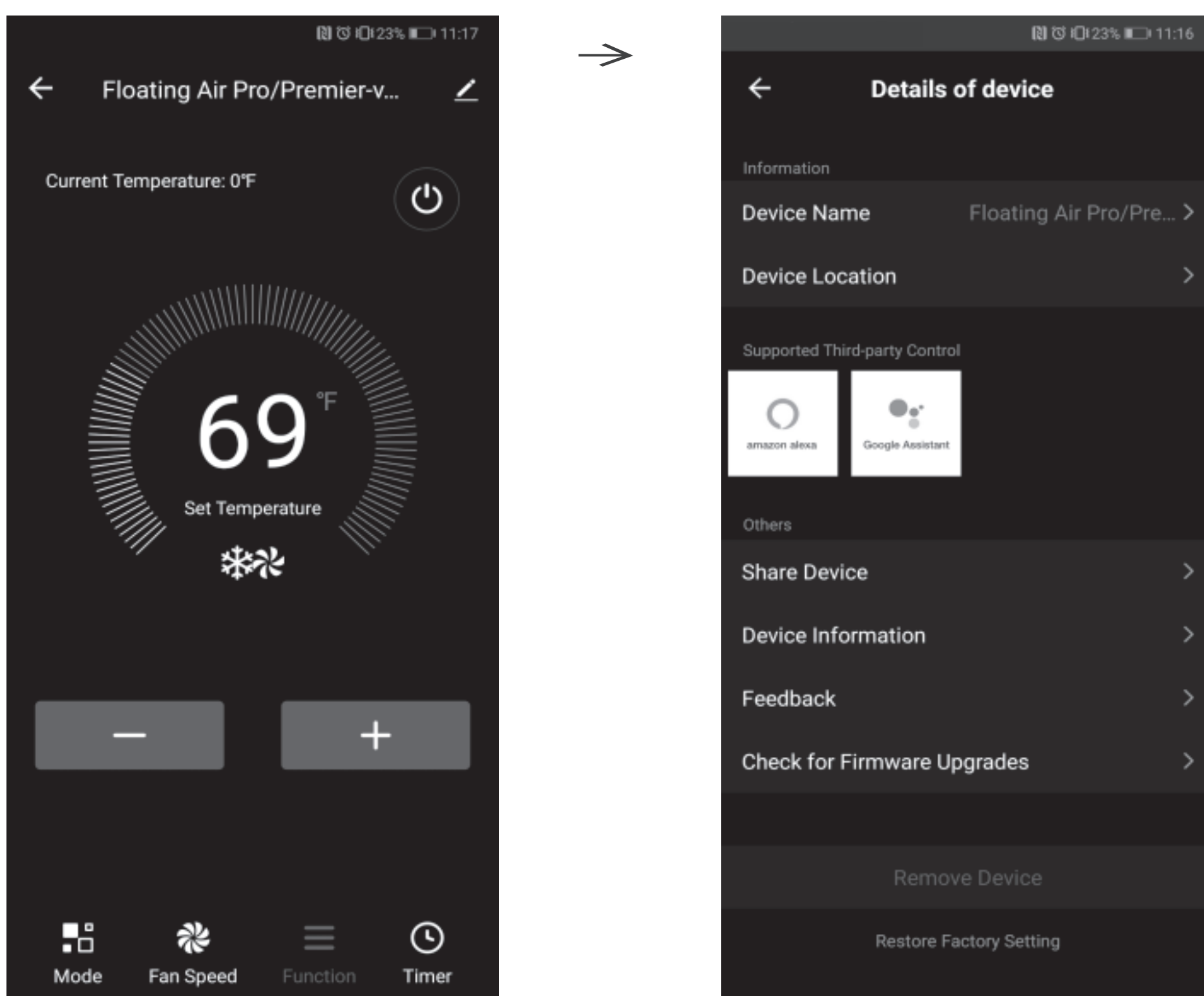


finished setting the timer, click the button to Cancel or Save.

## NOTES:

- Dry mode is preset to 4°F/ 2°C lower than room temperature, low fan speed and cannot be changed.
- Heat mode only applies to Heat Pump units.
- Fan mode is preset to 79°F/ 26°C and cannot be adjusted. -
- Auto mode is preset at 79°F/ 26°C for cooling or 72°F/ 22°C for heating and cannot be adjusted.
- Cool mode, Temperature settings can be adjusted to the desired temperature.

7. For more options tap the **3 dot icon** on the upper-right corner of the app. Here you can Modify device name, Device location, Shared devices, Device info, Feedback, Check for firmware updates, Remove a device or Restore defaults.



8. User profile, you can manage your personal information, User profile includes:

- a. Account information
- b. Scan QR code
- c. Message center will display any messages sent to the app.

9. Pattern unlock: Tap “Gesture unlock” under the personal center. Here you can set up an unlock pattern. Once enabled, you will have to use pattern to unlock app.

Note: The first registered mobile device is the main control and other devices can only be shared through the primary device. Shared accounts need to be setup for the same country.

Troubleshooting	
Description	Analysis
Air Conditioner set up unsuccessful!	<p>1. Check that the Wi-Fi address and password is correct for the network you are trying to connect to.</p> <p>2. Check the air conditioner under configuration status.</p> <p>3. Check to make sure no firewalls or other restrictions are are preventing setup on the wireless network.</p> <p>4. Check that the router is working properly.</p> <p>5. Make sure air conditioner,router and mobile device are all within signal range to connect.</p> <p>6. Check to see if the router is blocking the FriedrichGo App from connecting.</p> <p>7. Please note-The Friedrich Go App is supported on 2.4 GHZ Wi-Fi Channels only. Please be sure your connection is using a Wi-Fi channel broadcasting in 2.4GHz.</p>
Mobile Device not controlling Air Conditioner.	<p>Software display: Identification failed.</p> <p>This means that the air conditioner has been reset and the mobile device has lost the control permissions.</p> <p>Reconnection to the WI-FI network is required. If this does not fix the issue. Please delete the selected air conditioner in the app and reinstall.</p>